

NASA Lessons Learned

Astro-H Mission (Hitomi) Soft X-Ray Spectrometer Instrument

SMEX Mission of Opportunity

Category 3 Enhanced Class D

NASA Contribution: Enhanced Class C; Cost-capped \$60 M

International Partner: JAXA

**SXS Instrument co-developed by
NASA/GSFC & ISAS/JAXA**

Launched: 17 February 2016

September 20, 2017

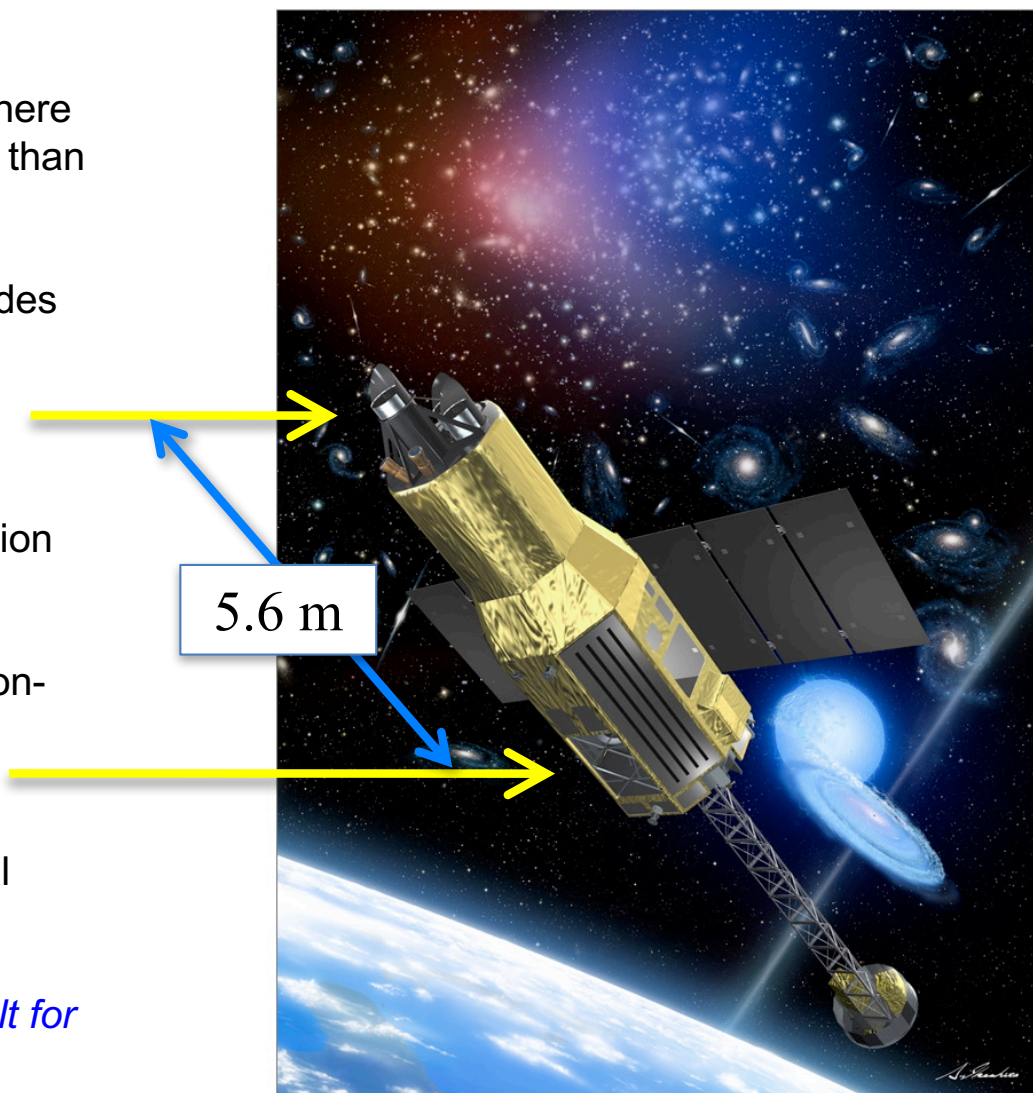
The SXS provides the high-resolution spectroscopy capability to cover the range where all astrophysical abundant elements (heavier than He) emit characteristic x-rays.

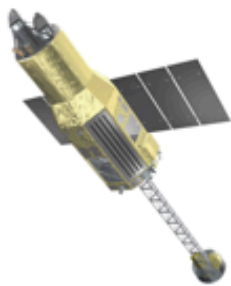
High throughput, low mass x-ray mirror provides large effective area

SXS based on x-ray calorimeter array

- Spectrometer with high spectral resolution and high quantum efficiency.
- Thermal detection of x-rays provides non-dispersive spectroscopy.
- This enables observations of extended sources without compromise to spectral resolution.

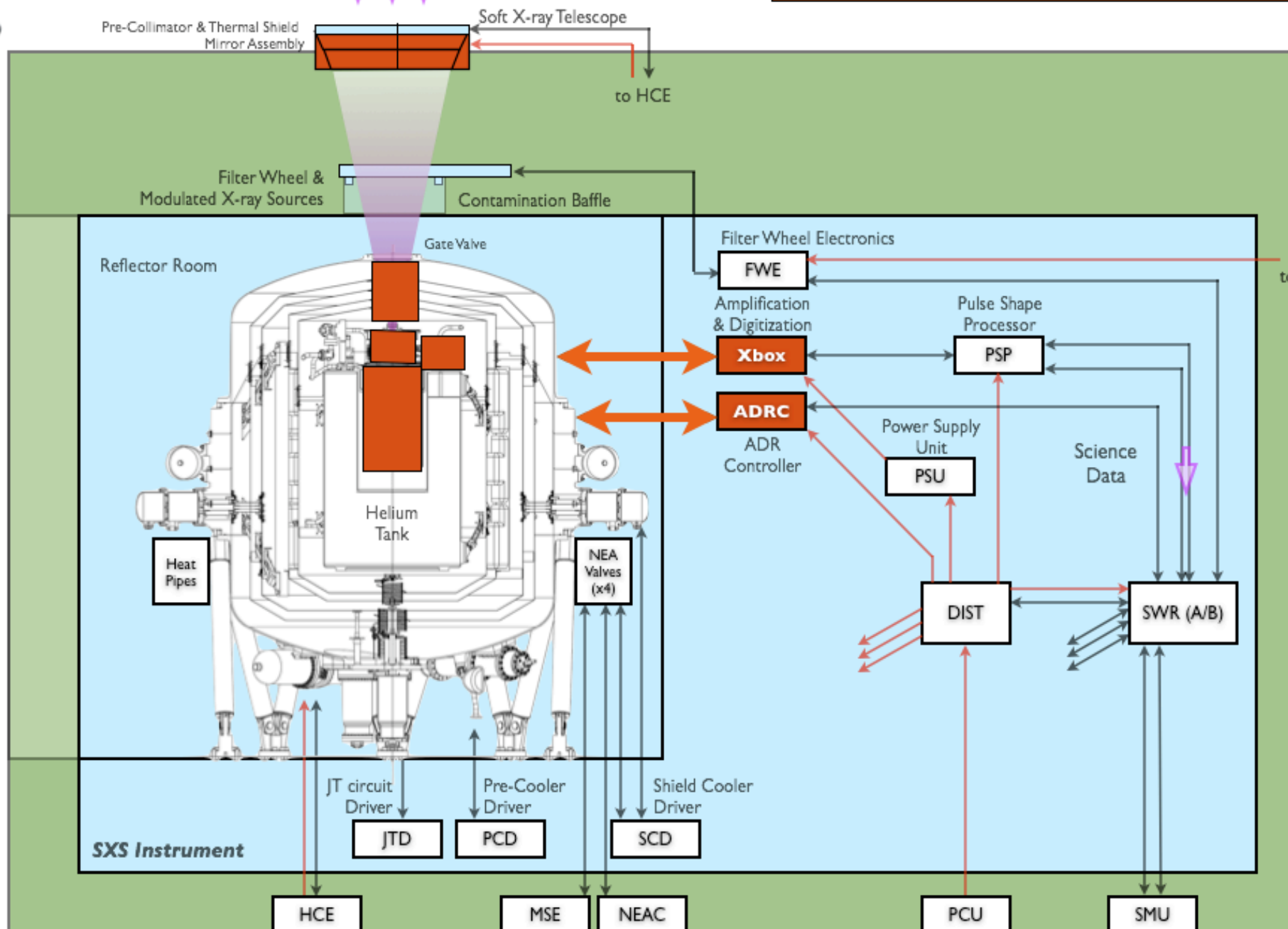
It is the most sensitive spectrometer ever built for energies above ~ 1 keV.



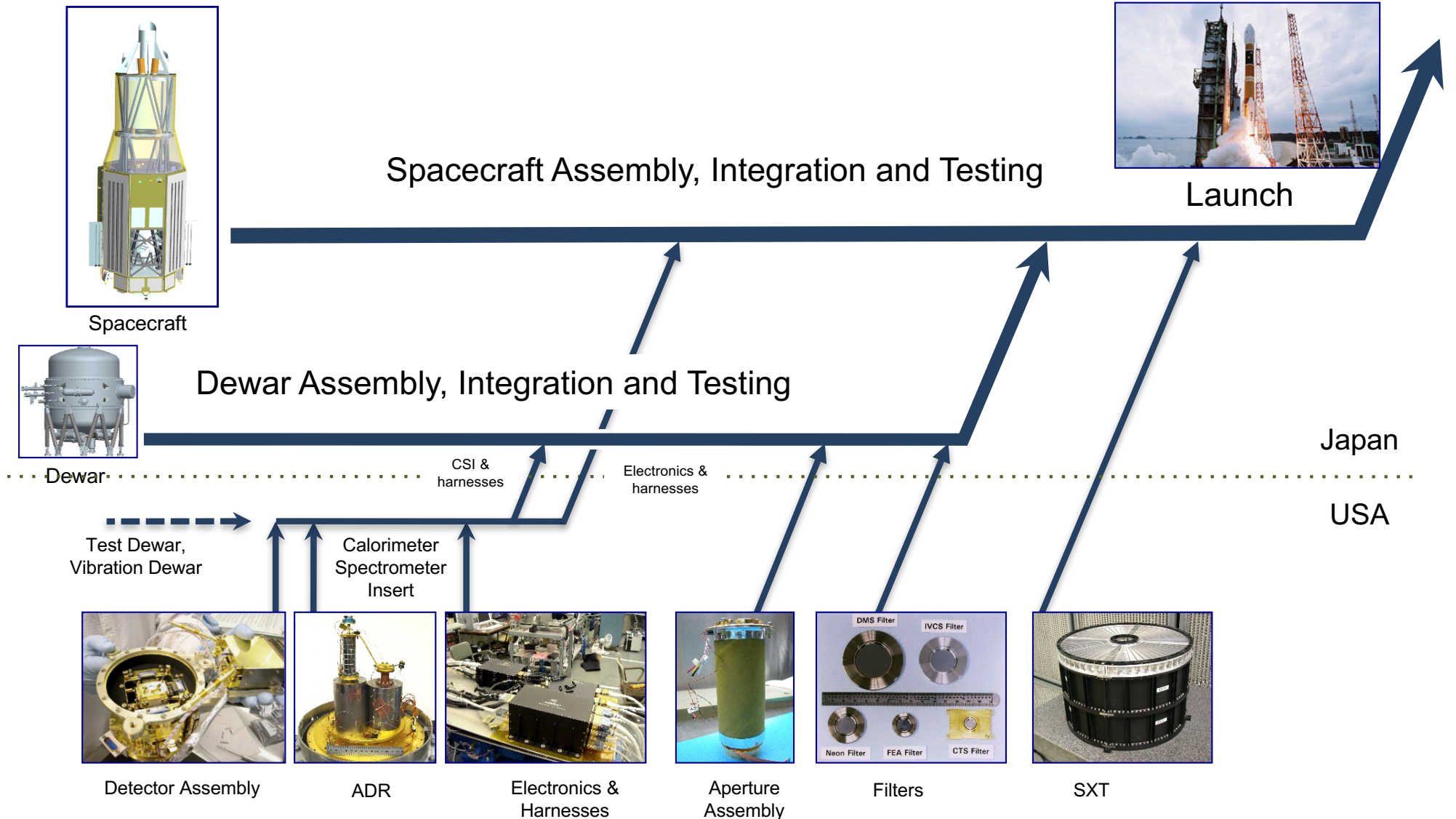


Astro-H Soft X-ray Spectrometer (SXS) Instrument Block Diagram

NASA Contribution



SXS Instrument Integration/Test NASA/GSFC Hardware



Programmatic Troubles

- **Closely spaced formal re-plans to increase the budget (DPMC)**
 - June 2010 (KDP-C): from \$47 M to \$53 M
 - February 2011: from \$53 M to \$60 M
- **Unsustainable spending profile**
 - 60% of total funding allocation spent by April 2011
 - Average monthly burn rate of ~\$1.74 M in FY11
 - Estimated ~\$2 M overrun projected by FY11 year end
- **Major schedule delays before 2011 Japan earthquake and tsunami**
 - Nearly all NASA Engineering Models ~8 months behind by April 2011



Contributors to Programmatic Troubles



- **Assumed 'head start' (almost build-to-print) from Astro-E and Astro-E2 to Astro-H**
 - Budget plan developed without detailed schedule
 - Instrument proposed cost did not include Phase A
 - Assumed GSE, build and test facilities ready to go
 - Assumed same key personnel available for Astro-H
- **Underestimated programmatic complexity**
 - Inexperienced project management and project support staff (financial and scheduler/planner)
- **Scope growth after Baseline (KDP-C)**
 - Additional hardware – only hardware cost considered
 - Underestimated complexity in design, build, manufacturing, processes and testing

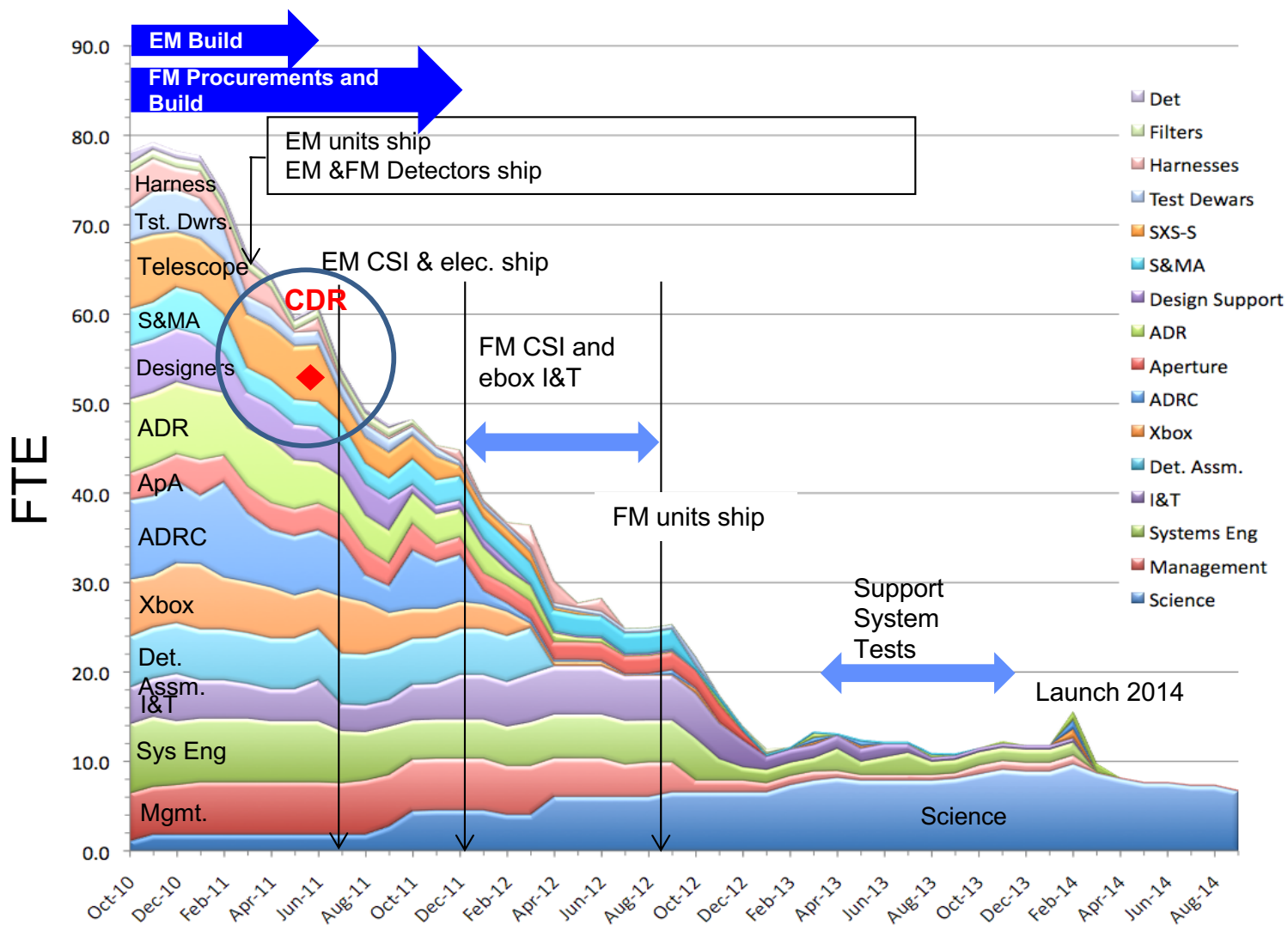


Contributors to Programmatic Troubles



- **Team dynamics**
 - Conflicts between PI and IM over final decision authority for schedule and cost control
 - Team not co-located
 - Frequent and prolonged travel reduced productivity
- **Unrealistic staffing approach**
 - Did not consider overlap in schedule of JAXA EM I&T in Japan with NASA FM build/test activities at Goddard
 - Interleaved EM effort required key personnel to be in Japan and U.S. at the same time
 - Aggressive staff ramp-down before CDR

Staff Ramps Down Before CDR



Lessons Learned

- 1. Formally agree upon lines of authority and span of control between PI and IM/PM for schedule and cost decisions**
- 2. Assess programmatic complexity against PI/PM experience**
 - **Number of organizational interfaces**
 - **Geographical location of critical path activities**
 - **International cultural differences that impact approach for hardware development, integration and test, SM&A approach**
- 3. Assess full *impact* of scope change**
 - **Technical (subsystem and system-level): design, manufacturability, integration, test, verification**
 - **Resources: facilities, equipment, tools, materials, staff**
 - **Programmatic: schedule and cost**
 - **Risks: technical, schedule and cost**

1. “It’s been done before?”

- Assess complexity...not just TRL
 - Build, assembly, manufacturing, coatings, bonding, GSE
 - System-level aspects (interfaces, integration, testing)
- Key personnel experience
 - “Know-how” has to be on the team – organizational knowledge and experience not sufficient
- Build-to-print means absolutely no changes in anything
 - Same...same!!
 - Design, materials, assembly, manufacturing, processes, procedures, coatings, drawings, test, etc.

2. Resist scope growth – know your key requirements

- Avoid goals and “it would be nice to have”

3. Know when to leverage margin to simplify design and/or test approach